

9/29/08

To: Owners of Aerostich Fluorescent Hi Viz Lime Yellow Gear purchased between 8/1/07 and 9/1/08

From: Aerostich Warranty and CustomerService

Subject: Fading of Fluorescent Lime Yellow HiViz Fabric

Your Hi Viz Lime Yellow Darien, Darien Light, or Roadcrafter garment may be subject to color fading. Please accept our apology for this problem and for any inconvenience it causes. The fading does not affect the strength or durability of the material.

If this fading occurs, you may return the garment for a new replacement garment, or a full refund. If you choose to return your garment, please do so by September 30, 2009. This warranty program is available for all Fluorescent Hi Viz Lime Yellow Aerostich garments which were sold between August 1, 2007 and September 1, 2008 and are returned within the two year materials and workmanship warranty. Fluorescent Hi Viz Lime Yellow garments returned after the two year warranty period (from the date of sale) are not eligible for replacement or refund.

The replacement Hi Viz color garments use a more fade resistant material and are similar to the color used in Hi Viz garments produced between 1998 and 2006. Enclosed are swatches of the replacement and discontinued versions of this color.

Please send your Fluorescent Hi Viz Lime Yellow garment to us at 8 South 18th Ave West, Duluth, MN 55806, and indicate if you would like a replacement Hi Viz Lime Yellow garment, a different color (Red, Black, Blue, Gray or, in the Darien Light's only, Tan, Black or Gray), or a full refund. If you wish to have a replacement garment sent first (so you can use its shipping box to return a faded one) we will temporarily charge your credit card. When we receive the faded Hi Viz garment, this charge is refunded. We must receive the faded garment to provide a replacement garment or a refund.

If you have questions, or if you wish to arrange to pick up your replacement at our facility, please contact: Peter Buenting or Scott Asperheim at 218 722 1927 or <pbuenting@aerostich.com> or <sasperheim@aerostich.com> to make these arrangements.

We appreciate your business, and again apologize for any problems we've caused you. Thanks for the chance to correct this problem, and for your patience and understanding.

Enc - swatches, Hi Viz warranty claim card