

Repair and Refurbishment Service

- Choose to pre-authorize repair or be contacted with estimate.
 - Indicate desired repairs listed on the other side of this form.
 - Note any additional details of damage/problem in note area.
 - Include this form inside of package with your suit to be repaired.
 - Customers are responsible for all shipping charges.
- Alterations from existing garments may be subject to additional fees*
- ***Garment must be cleaned and pads removed before returning for Repair/Refurbishment (additional cleaning fees may apply).****
 - ***Garments 15 years old or more are not eligible for repair services.***

• Ship pre-paid and insured to: **Aerostich**
Attn: Repairs
8 South 18th Ave. W
Duluth, MN 55806

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BILLING INFORMATION

Name _____ Address _____ City / State / Zip _____

Day Phone _____ Evening Phone _____ Email _____

SHIPPING ADDRESS (IF DIFFERENT FROM BILLING ADDRESS)

Name _____ Address _____ City / State / Zip _____

Day Phone _____ Evening Phone _____ Email _____

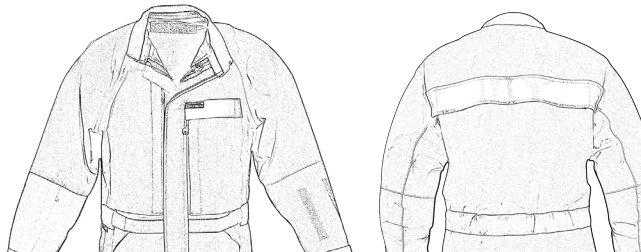
ADDITIONAL CUSTOMER & GARMENT INFORMATION

Customer # (if known) _____ Jacket Size _____ Color _____

REPAIR/REFURBISHMENT DETAILS: (SEE BACK OF THIS FORM FOR REPAIR/ALTERATION COST ESTIMATE WORKSHEET)

Please provide a detailed description of damage/problem areas and requested services:

Indicate applicable damaged/problem areas on the diagrams below:

The image contains two line drawings of a flight suit. The left drawing is a front view, showing a high collar, a front zipper closure, and two large patch pockets on the chest. The right drawing is a back view, showing a high collar, a horizontal seam across the upper back, and a ruffled hem at the bottom. Both drawings are intended for marking damaged or problematic areas.

Indicate applicable damaged/problem areas on the diagrams below:



Can you include a photo of the Damage/Problem? Attach or email to: repairs@aerostich.com

Include customer #, date sent and description of damage along with photo(s).

*Before returning for any repair or alteration work, all garments must be washed clean, fully dried, and all impact armor removed. A surcharge of between \$25 and \$45 (depending on item) will be added if cleaning and impact armor removal is required.

PAYMENT METHOD (CHOOSE ONE)

- ☐ I authorize Aerostich to complete repair work up to a value of: \$_____ (Details of repair work and pricing estimates on back of this form)

Credit Card: ☐ Visa ☐ Mastercard ☐ American Express ☐ Discover ☐ JCB

Name_____Acct #_____Exp. Date_____Signature_____

- ☐ Please contact me with an itemized price estimate before proceeding.

QUESTIONS? CALL US AT 800-222-1994 OR EMAIL <REPAIRS@AEROSTICH.COM>

Customer Name:	Customer Number:	Date:

Replace/Repair Reflective		
#7399 Back		\$60.00
#7400 Logo Pkt		\$35.00
#7402-#7403 Hem Tab/Hook	R / L ea	\$25.00/ea
		Total A

Total A	_____
Repair Estimate Total	_____

Additional fees will be charged for packages over 20 lbs. Contact us for Expedited (Domestic Air) and/or International Shipping Rates. Standard ground shipping fees for authorized repairs covered under product warranty will be reimbursed.